



## **BUREAU OF AUTOMOTIVE REPAIR**

### **BAR Advisory Group Meeting**

**Monday, October 17, 2005**



### **MEETING MINUTES**

#### **♦ Advisory Group Members in Attendance:**

Lou Anapolsky  
Jim Custeau  
Dennis DeCota

Paul Frech  
George Hritz  
Marty Keller

Shelly Levy  
Jack Molodanoff  
Peter Welch

#### **♦ BAR Staff in Attendance:**

James Goldstene  
Bob Machado  
Rick McLarty  
Kate McGuire

Rich Mundy  
Wayne Ramos  
Debbie Romani  
Sue Rosenblatt

Richard Ross  
Mike Vanderlaan  
Linda Slavik

#### **♦ Welcoming Remarks:**

The meeting was called to order at 9:40 A.M. Introductions were made of all the Advisory Group members (Advisory Members).

Chief Ross introduced Kate McGuire and explained her responsibilities to coordinate and draft the Bureaus current publications – Repair Reporter, Smog Check Advisory, as well as taking on new projects.

#### **♦ Chief's General Update:**

Chief Ross indicated that beginning in 2006, the BAR Advisory Group will meet every two months. In addition, half of the meetings will be held at locations other than Sacramento. Chief Ross indicated that this new schedule and locations will encourage more consumer and industry participation.

Chief Ross said we can give 'general' agenda items to him ahead of time, however there may be additional items that will be added, just prior to the meeting.

In the next few months, Chief Ross will be looking at the list of entities on the Advisory Group and try to include other "interested entities" as well.

#### **♦ Agenda Item: Educating California Consumers Regarding Flood Vehicles Coming into the State**

Rich Mundy led a discussion on Hurricane Katrina flood damaged vehicles coming into California. According to insurance company estimates, there are approximately 250,000 – 500,000 vehicles affected by the flood. Several suggestions were made on how to approach this issue. Mr. Mundy indicated that the Department of Motor Vehicles has flood vehicle information available on their web site.

Chief Ross indicated that the next Repair Reporter, which should be published in December, will have information on the issue. Any additional information that the Advisory Members may have on this issue should be sent to Kate McGuire or Rich Mundy. Kate McGuire can be reached at (916) 255-4757.

◆ **Agenda Item: Enforcement Monitor Update**

James Goldstene introduced David Howe who has been contracted by the DCA to perform a review of BAR's enforcement activities as the BAR Enforcement Monitor.

David Howe provided an overview of his findings and draft initial report. Several questions and comments were made by the Advisory Members.

Chief Ross indicated that the Senate Business & Professions committee will be holding an interim hearing on the Enforcement Monitor's report on December 7<sup>th</sup>.

◆ **Agenda Item: Advisory Notice Report**

Rich Mundy explained that the final report on the pilot advisory notice program has been made public, and that all advisory group members should have received a copy. The report's recommendation to return to a verbal method of violation notification has been implemented.

◆ **Agenda Item: Ombudsman Update**

James Goldstene reported that Rick Fong was unable to attend the meeting. Mr. Goldstene reviewed the Ombudsman's April through September 2005 report. The Ombudsman receives approximately 15 various inquiries per month.

An Advisory Member questioned if Mr. Fong is getting enough staff support to respond to the inquiries and if BAR planned on submitting a Budget Change Proposal (BCP) in 2006 for additional resource staffing.

◆ **Agenda Item: Outreach Update on Breathe Easier Campaign**

James Goldstene reported BAR's involvement with the "Breathe Easier" campaign. BAR, in cooperation with DCA and the State and Consumer Services Agency, is working on several projects related to the campaign, for example

- DMV will be putting the "Breathe Easier" logo on registration renewal envelopes.
- Radio, TV, and newspaper ads.
- California State Fair
- Direct-mailer to consumers who require a Smog Check for vehicle registration renewal.

◆ **Break**

◆ **CAP Update**

James Goldstene reported that the Vehicle Retirement program retired 5,000 vehicles last fiscal year and projects to retire 15,000 vehicles this fiscal year. Due to newly established BCP positions, CAP is now appropriately staffed.

Mr. Goldstene also reported that 36,000 vehicles received Repair Assistance through the CAP program and approximately 48,000 vehicles are projected to receive assistance this fiscal year.

A discussion continued on several CAP related issues; average repair costs, repair effectiveness, and processing times for CAP applications.

♦ **Agenda Item: Tech Advisory Update**

Chief Ross said this item is being moved to the next meeting.

♦ **Agenda Item: Legislation Update**

James Goldstene reported that there are regulation packages pending. Chief Ross told the Group members to notify BAR if they are not getting Regulation Hearing notices so that they may be added to the Interested Parties List.

♦ **Agenda Items Raised for Future Meetings:**

- ✓ Repair effectiveness by station.
- ✓ Levels of fraud in CAP – vs – general Smog Check .
- ✓ Report on the standard training curriculum for field staff.
- ✓ Report on status of Referee contract.
- ✓ Bureau Advisory Group goals for 2006

♦ **Meeting Adjourned** 12:34PM

♦ **Next Meeting Date:** Tuesday, January 10, 2006 – The Marriott Ontario Airport